

## **ADDENDUM II**

### **Paratransit Scheduling and Dispatch Software**

#### **Question #22**

What is the term of the contract? The addendum states that the project will be fully implemented by July 31st 2021. Will the contract term extend beyond that date? Is the expected launch date for the service on July 31st 2020?

#### **Answer #22**

The contract term can extend beyond this date, yes. We would like to see the projects for year 2 through 5 to help determine future costs of the project.

#### **Question #23**

Is this contract FTA funded?

#### **Answer #23**

Yes, funds are awarded through the Oklahoma Department of Transportation from the FTA.

#### **Question #24**

Can you please repost copies of the appendices? The current attachments are blurry.

#### **Answer #24**

Yes.

#### **Question #25**

Who is currently operating JAMM's system? Does this operator run buses as well? Does the operator outsource the service to transport providers or do they run buses themselves?

#### **Answer #25**

Currently JAMM does not have an operating system. All scheduling and dispatching is done through pen and paper. Trips are received via phone and dispatchers call drivers on cell phones. Medical trips are assigned through a webportal from another contractor. We pull those trips down and schedule accordingly. We have no fixed route services. All town route trips are scheduled on demand.

#### **Question #26**

What is the current process for determining driver shifts? Would Via be engaging with drivers at all? If so, how?

#### **Answer #26**

Most drivers are considered flex drivers. We schedule them based on the volume of trips for the day. Drivers determine their hours and flexibility. Currently for meetings we have been using virtual capabilities to bring all counties together. Most are using the phone option.

**Question #27**

Is there a pricing form JAMM would like us to use? Are we able to submit our own, supplementary pricing forms?

**Answer #27**

The pricing just needs to be broken down into a format that is understandable and easily transparent so there are no misconceptions. The main thing would be an individual pricing per unit to be able to determine how many units we will begin with. If there are any start up costs those would also need to be added and how you would like payment in the form of phases preferably.

**Question #28**

In item 7, it states, "Type of Contract. Firm, fixed price for the term of the contract." Does this imply we are only able to submit a fixed monthly price as opposed to a scalable, per vehicle fee? Typically, our monthly fee is determined per vehicle, with value increasing as the number of vehicles increases.

**Answer #28**

This would help in the breakdown of the pricing sheet so we are able to see how much each vehicle costs to determine the number of vehicles we will implement during this process.

**Question #29**

Are you able to clarify the response to the vehicle count question in the addendum? Is the vehicle count 49, or is it 6? Has this number been impacted by COVID? If so, when is the vehicle count anticipated to return to normal numbers?

**Answer #29**

Currently, we have 49 vehicles in our fleet. All vehicles are used throughout the week dependent on what services we have. There may be up to 40-45 vehicles that are used throughout the day dependent on what routes we have. The 6 vehicles listed in that question are the ones who receive the most ridership, trips, and information between dispatcher and driver because those are our town route vehicles. Town route is the demand response door to door part of our system. Drivers receive dispatches from the dispatcher all throughout the day. They are real time, rarely do we schedule in advance.

**Question #30**

Are MDT units an optional addition? Are they required in our pricing form?

**Answer #30**

They are optional. We would like to know what unit is most compatible with your system. We plan to do a cost comparison from the vendor chosen to other resources to ensure we are meeting the best price available for the units.

**Question #31**

Question #2 response – states 6, is that 6 for each of the city limits you mention? Want to be sure we're getting the correct number for the quote.

**Answer #31**

We would like the quote to include all of our vehicles to give us a sense of how much the system will cost to be able to track our entire fleet and every route and service that we offer. As mentioned above the 6 vehicles stated were the town route services provided and would receive the most transmissions throughout the day.