

MARCH 2019



JAMM JOURNAL

INCA COMMUNITY SERVICES, INC.

WE ARE MORE THAN JUST DRIVERS!

Fred Warden, a JAMM customer, has been on dialysis for 13 years and struggles with other high risk health problems. Fred had last been to dialysis on Friday, March 15th. On Monday March 18th he contacted his driver, Beverly Hendren, stating he wasn't able to go his treatment that day due to a virus, and had been sick all weekend. His next dialysis visit was scheduled for Wednesday March 20th at 4:30 a.m. The driver arrived at 4:27 a.m. but neither his porch nor kitchen light were on. After honking and receiving no response, the driver called and texted to see if he was going to his appointment. Fred did not respond, so fearing he had fallen, the driver went to the door and knocked, called his name, and received a mumbled response along with a loud noise. Fearing the worst she began calling to him again, he finally was able to open the door but was leaning over his walker and not dressed. He was disoriented, out of breath, and requesting she call an ambulance. The driver advised him to sit down while she went back to the vehicle to retrieve her phone, called for an ambulance, and activated her blinkers to alert the ambulance of their location. The driver stayed with Fred and talked to him through the crack in his door until help arrived. He was incoherent but he was not alone through this trying time. When the ambulance arrived and the driver knew he was in good hands she went back to the office and left a note. The driver followed up with EMS to find out they had taken Fred to Mercy Hospital in Ardmore, where he was sent directly to the ICU in Edmond Mercy hospital. Fred was sent on Edmond Mercy Hospital ICU due to the severity of his illness.



Since this time Fred has returned home and has continued riding with JAMM to his dialysis appointments. This case could have turned out much worse without the assistance of this heroic driver who followed her instincts and helped her rider receive the assistance he needed.



Making a difference one ride at a time.



EN-ROUTE INSPECTION- LLSF RULE**Looking for trouble:**

Oil gauges and all warning lights. Smoke/ Steam from hood, and tires.

**Smelling Trouble:**

Fuel Oder, Burning rubber, or oil Exhaust fumes

**Listening for trouble:**

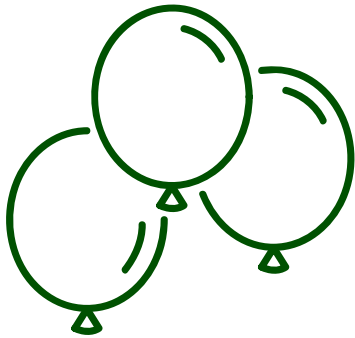
Sharp knocks when increasing speed. Clicking or tapping, sounds, Hissing from the engine Squealing, or grinding brakes

**Feeling Trouble:**

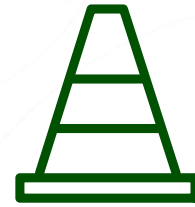
Excessive vibration in engine/ steering, Low or high speed shimmy Pulling left or right when braking

20 Year Anniversary Celebration

Keep a look out in your email and on Facebook about the upcoming events. In June we will start our 20 year anniversary celebration! JAMM Transit was formed in 1999 and this year we are celebrating for six months. Various promotional opportunities will happen during each month, events will take place in each county, and we will rock out the year appreciating the services we provide!!!

**BIRTHDAYS**

Scott Gibbons
Jesse Strang
Deborah Ishmael



REMINDER REDUCED VISIBILITY

Dust, smoke, fog, rain and snow can all reduce visibility while driving. If you find yourself in situation, keep the following in mind:

1. Slow down
2. Turn on your hazard lights
3. Use your low beam head lights
4. Following distances should now be 4 to 5 car lengths in between you and the other vehicle

FIND JAMM ON FACEBOOK @INCAJAMMTRANSIT



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